

SDDC-PP Advisory 14-0003

DATE: 17 October 2013

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJ: Defense Personal Property System (DPS) International OCONUS-OCONUS Invoicing Solution

1. This is a coordinated message between SDDC and the Joint Program Management Office for Household Goods Systems (JPMO HHGS).
2. As a result of the 1.6 release DPS experienced issues rating invoices for International OCONUS-OCONUS shipments. Release/Patch 1.6.3A was loaded into the production environment on 8 Oct 2013 to correct this rating issue. Additionally, all International OCONUS-OCONUS invoices submitted during 26 Aug - 10 Oct must be resubmitted in their entirety as those invoices did not flow into DPS for processing.
3. This advisory DOES NOT apply to Domestic, CONUS-OCONUS, and OCONUS-CONUS invoices.
4. SDDC AND JPMO will continue to monitor invoicing closely. Please note that all related service requests will be closed referencing this advisory. If you have any questions please email the SDDC Billing Issues mailbox at: army.sddc.safb.billing@mail.mil .
5. This message is approved for release by John Johnson, Chief, Quality Assurance Division.

Classification: UNCLASSIFIED

Caveats: NONE